

RETURN & REFUND POLICY

Thank you for shopping at TEXAN official online store.

- You may return the product(s) ordered from TEXAN online store (www.texan-jeans.com) within fourteen (14) days of receiving if you are not satisfied.
- The product(s) can only be returned if it is in its original condition, with the original packaging, price tags & labels.
- Goods sold are not exchangeable for cash. Upon receiving the goods in good condition, we shall issue a voucher code with the amount equivalent to the net amount paid. The voucher code is not exchangeable for cash. It can be used for your future purchase in our website www.texan-jeans.com only.
- Should the product(s) were purchased at a discounted/promotion price, the voucher amount to be issued will be equivalent to the net amount paid.
- Delivery charges paid during the initial order is not eligible for refund.
- The shipping costs of the product(s) returned will be borne by you.
- Texan (M) Sdn Bhd reserves the right to deny a voucher refund if the product(s) do not meet the criteria stated above.

Kindly return the product(s) to the following address:

Texan (M) Sdn Bhd
86 Kajang Road, 10150 Penang

Please allow 10 to 14 business days for us to process the voucher refund from the date we receive your return. Voucher refund will be made to you if the product(s) returned meet the Return Policy stated above.

Texan (M) Sdn Bhd reserves the right to alter the return policy at any time.